

Terms and Conditions

Liability: I accept fully that the Kingsbury Club, its shareholders, directors, officers, employees, representatives and agents cannot be held responsible for any and all loss, claim, injury, damage, or liability sustained or incurred by my child during their participation on premises or off. In the event that I cannot be reached in an emergency, I hereby give permission for the Kingsbury Club & Spa to secure proper treatment for my child. The Kingsbury Club and Spa reserves the right to photograph program participants for publicity purposes, in print or electronic media.

Registration Fee Policy: Group program, lesson, clinic fees are due at the time of registration. 10% of the cost of the group program, lesson, clinic will apply to a non refundable registration fee at the time of registration. 72 hours prior to the start of the group program, lesson, clinic all fees are non refundable. Medical exemptions will be managed case-by-case, with a doctor's not required.

A registration received when a group program, lesson, clinic is in progress will be charged a prorated amount for the remaining classes. Kingsbury Club reserves the right to cancel programs due to insufficient enrollment.

24 Hour Cancellation Policy for Weekly Sign-Up Clinics and Lessons: Cancellations within 24 hours of a weekly clinic or private lesson's scheduled time will be charged full price. Medical exemption consideration will require a doctor's note. Please contact your coach, trainer, pro to cancel a lesson.

Private Lesson Rate Changes: Pricing is subject to change based on the number of participants in attendance for private lesson. (Example: if one participant in a semi private lesson cancels, the pricing will be adjusted to reflect the private lesson status.) If cancellation is less than 24 hours of lesson time and date, the 24 Hour Cancellation Policy applies, the rates will not change.

Credit Card on File: All participants (members and non-members) must have an active credit card on file in order to register and participate in any paid programming.

Make ups and Cancellations: No refunds or credits will be given for an unattended scheduled group program, lesson, clinic. An individual make-up is offered only if there is space in the appropriate level of an existing class for the participant. If possible only one make-up per session is permitted.

Group program, lesson, clinics cancelled due to extreme weather or other extenuating circumstances deemed necessary by Kingsbury Club and Spa management, will result in either a club credit or a make-up class as determined by club management.

Level Placement: Every effort will be made to place participants in the most qualified level possible based on information provided at the time registration. Level changes, as determined by club staff and agreed upon by the participant/parent/guardian, made after the session start date is based on space availability.

COVID-19 and Flu Related Illnesses: If a participant is experiencing any cold or flu-like symptoms (to include fever, shortness of breath, cough, sore throat, or difficulty breathing) 72 hours prior to their program date, or have been in close contact with a confirmed COVID-19 case, the participant should not attend the program. Participants should follow current CDC protocols.

If the participant tests positive for COVID-19 within 48 hours of participating in a club program, they must notify club management so the club can conduct close-contact protocol. The participant should follow current CDC guidelines.

Rules and Regulations: All participants, members and non-members, agree to abide by all rule and regulations set by the Kingsbury Club & Spa for all areas of the club (Fitness, Tennis, Aquatics, Childcare, Spa, and all common areas).